



For: Ken Carrier **Quote#: Q8804**
Organization: Hamilton, OH **By: Horton**
Purpose: Implementation of Azteca Systems' Cityworks Server PLL **Date: 5/3/19**

Item	Description	Qty	Unit Price	Cost
Azteca Systems LLC will provide Hamilton, OH implementation services to configure Cityworks Server PLL. This effort will contain the following:				
1	Cityworks Office for PLL Configuration: This training course is for users who are considered Cityworks Office for PLL administrators. This course focuses on creating a database in SQL, installing Office for PLL, and creating an Office for PLL website. It also covers related Office for PLL setup tasks in Designer. These would include configuring GIS services, working with licensing, becoming familiar with the inbox, and setting up tabs and toolbars. Remote interactive training course: 301	1.00	400.00	400.00
2	Cityworks Office for PLL Administration — Case Types and Templates: This training course focuses on the creation of PLL case types and case templates. Training will cover status codes, group numbering, expiration types, workflow creation, default settings, and task result set creation. Remote interactive training course: 302	1.00	500.00	500.00
3	Cityworks Office for PLL Administration — Fees: This training course focuses on fee creation and case data setup. Remote interactive training course: 303	1.00	250.00	250.00
4	Cityworks Office for PLL End User: This training course focuses on the creation of a permit, data entry fields, how to close a permit, and how to create service requests and work orders from a permit. Remote interactive training course:	1.00	250.00	250.00
5	Onsite Workshop for Server PLL (2 days): Azteca Systems will conduct a 2-day onsite workshop to review the work processes and collect the information that will be input into the database. Azteca Systems will manage the workshop with a "train-the-trainer" approach so city staff can learn the system as the project progresses. Tasks, fee codes and case data fields required to support the workflows will also be reviewed. The plan for formatting and processing the GIS layers for use in Cityworks will also be reviewed. The plan for communicating with the applicants through email notifications will be reviewed. Prior to scheduling the onsite workshop, the City shall provide additional documentation as determined by the Azteca project manager for the workflows including any additional outline of the workflows, the application forms and the fees collected.	2.00	2,200.00	4,400.00
6	Adhoc remote support hours: (1/2 hour minimum billing, every 15 minutes thereafter). Additional support hours available for use if needed, then an additional quote will be provided.	20.00	200.00	4,000.00
7	Crystal Reports and Print Templates: Example Crystal Reports for printing permits, notices and so forth from the system will be provided as part of this implementation. If assistance is required to customize these templates or develop additional reports or print templates, hours will be consumed from Task 6 to support this effort. If more time is required than available, then an additional quote will be provided.	n/a	n/a	n/a
TOTAL:		n/a	n/a	9,800.00

Notes:

1. This firm-fixed price-quote is valid for 60 days.
2. Price-quote includes travel expenses where applicable.
3. The Client shall provide and have operational all 3rd party software required for this implementation.
4. The Client shall provide and have operational all hardware needed to support this implementation and shall match the specifications on MyCityworks.com.
5. Installation, configuration, deployment and management of all 3rd party software and hardware associated with this effort is the responsibility of the Client.
6. Tasks are invoiced upon completion. Payment of invoices is expected in full no later than 30 days past the date of the invoice.